



*“I would like to express my appreciation for the amazing work you’ve done for us. Professional, proficient and flexible, you’ve delivered to tight timelines and many deliverables. I look forward to working with you again in the future.”*

**Jerry Corpus, Operations Lead, SMR Service, NSW Health**

NSW Health provides a strategic framework for the delivery of care within New South Wales, Australia. It has a state-wide budget application that uses Hyperion Planning to produce, review and amend its budgets.

The training needs were broad and had to be delivered within just three months. NSW Health’s super users and planners needed to understand the tool and its benefits. One user audience also required a more developed knowledge of the new Workforce budget module system, while another needed to gain experience using the new Finance budget module system.

Keytech developed three E-Learning packages to meet these needs. They included a Fundamentals package for all users and Workforce and Finance package for the relevant audiences. The project was one of the first with our Australia and New Zealand partners, James & Monroe, who have been extremely happy with the superb results. It was a challenging

project to deliver to time but strong communications between Keytech, James & Monroe and NSW Health were at the heart of its success. Planning and development were meticulous, methodical and fluid to save time and ensure that training was invaluable for all users.



**keytech**

JAMES & MONROE

First-rate communication and planning behind E-Learning success for NSW Health



**Health**

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